

Our Refund Policy

Tickets and merchandise are nonrefundable.

Defective / Damaged Merchandise:

Replacements will be offered if there are defects to merchandise; no refunds will be permitted. Return postage for the defective/damaged merchandise will be credited back to the purchaser's credit card.

Returns must be requested within thirty (30) days of the date of sale. We will replace, at our sole discretion, only if merchandise is deemed defective at the discretion of Santa Barbara Invitational Concours. Please contact us at that Santa Barbara Invitational Concours, 1187 Coast Village Road, Suite 1, Montecito, CA 93108 for further clarification if needed.

Lost / Stolen Tickets:

Santa Barbara Invitational Concours will not be held responsible for lost, stolen, forgotten or damaged tickets. We do not issue replacement tickets or seminars, VIP tickets, Forum registrations, or provide refunds for lost or stolen tickets. **All sales are final.**

Medical Emergencies:

Ticket(s) and Forum registrations are nonrefundable.

VIP tickets and Forum registrations are only transferable to a new ticket owner for the **same event**, if the Concours office is informed of the new owner 48 hours prior to the day of the event.

Ticket Upgrades:

Should you select to upgrade your ticket(s), you will need to contact the Concours office first at Santa Barbara Invitational Concours, 1187 Coast Village Road, Suite 1, Montecito, CA 93108. If the upgrade is approved, the customer must purchase the higher priced ticket(s) first and then the Concours office will provide a refund in the amount of the original purchase minus a 4% transaction fee. An example of an upgrade would be General Admission to VIP Lounge or greater.

If you have any questions regarding this policy or your purchase, contact us at Santa Barbara Invitational Concours, 1187 Coast Village Road, Suite 1, Montecito, CA 93108